

Quality Policy

This Quality Policy sets the overall quality framework for Götaverken Miljö AB. It covers our work on technology within flue gas treatment, energy recovery, water treatment, ADIOX, for both upgrade and new projects for waste and biomass fired energy plants and other industries, our license business as well as associated functions in Gothenburg (Sweden).

Vision for Quality:

Götaverken Miljö AB strives to be perceived as a provider of flue gas treatment technology of high quality, focused on new/upgrade projects as well as service operations for waste and biomass fired energy plants as well as other industries. Using the Business Management System, everyone in Götaverken Miljö AB is responsible for fully satisfying our customers by meeting or exceeding their needs and expectations.

How we do it:

Our Quality Policy is based on the following management principles and behaviors:

- We build a mutually profitable relationship with our customers, and ensure their long-term success, through the understanding of their needs and the needs of their partners as well.
- We meet our commitments for quality, cost, and schedule.
- We systematically perform research and development in cooperation with universities and other actors addressing improvement potential and new needs.
- We drive continual improvement and innovation based upon efficient business processes, well-defined measurements, best practices, lessons learned and customer surveys.
- We achieve quality in all the company's processes and serve the customer in such a way that
 the quality level of the product is always in accordance with specifications agreed upon as
 well as relevant standards and legal requirements.
- We ensure effective planning, performance and managing of our processes, which contributes to the success of the products and to the satisfaction of the customers, the owners, the employees and the cooperation partners.
- We achieve quality of the processes through commitment, education, training and motivation of our employees, whose qualifications are constantly maintained and developed.
- We continually improve the effectiveness of the Business Management System.
- We provide a framework for establishing and reviewing quality objectives.

The Quality Policy is communicated to all employes and subcontractors, and it is available to all employees.

2025-09-05

Signed by:

Managing Director

2025-09-05

Staffan Greisz

Quality Manager